Note to readers: To navigate within this document use the set of icons listed above on the Acrobat toolbar.

These opinions are made available as a joint effort by the District of Columbia Court of Appeals and the District of Columbia Bar.

Notice: This opinion is subject to formal revision before publication in the Atlantic and Maryland Reporters. Users are requested to notify the Clerk of the Court of any formal errors so that corrections may be made before the bound volumes go to press.

DISTRICT OF COLUMBIA COURT OF APPEALS

Nos. 97-TX-479, 97-TX-480, 97-TX-481, 97-TX-482, 97-TX-483, 97-TX-484 & 97-TX-518

ULYSSES G. AUGER, et al., APPELLANTS,

v.

DISTRICT OF COLUMBIA, APPELLEE.

Appeals from the Superior Court of the District of Columbia

(Hon. Cheryl M. Long, Trial Judge)

(Argued June 21, 2000

Decided August 3, 2000)

James A. Barker, Jr., with whom Allen V. Farber, Steven G. Friedman and Brett D. Orlove, were on the brief, for appellants.

Sheila Kaplan, Assistant Corporation Counsel, with whom Robert R. Rigsby, Acting Corporation Counsel, Charles L. Reischel, Deputy Corporation Counsel, and Lutz Alexander Prager, Assistant Deputy Corporation Counsel, were on the brief, for appellee.

Before Terry and Washington, Associate Judges, and Mack, Senior Judge.

Washington, *Associate Judge*: This appeal arises from a dismissal by the Board of Real Property Assessments and Appeals (formerly known as the Board of Equalization and Review) (Board) of appellant Ulysses G. Auger's petitions challenging the Board's property tax assessments because the petitions were incomplete. After Auger's petitions were dismissed, he filed a complaint seeking judicial review of the property tax assessments in the Superior Court. The trial court dismissed Auger's complaint for lack of subject matter jurisdiction,

finding that he had failed to exhaust all possible administrative remedies. The central issue on appeal is whether the trial court erred in dismissing Auger's complaints for lack of subject matter jurisdiction because he failed to exhaust his administrative remedies. We reverse, and direct the trial court to vacate its order and remand the case to the Board for further proceedings.

I.

Auger owns commercial real property in the District of Columbia.¹ After receiving his proposed property assessments for the 1994 fiscal year, he petitioned for an administrative appeal with the Board challenging the amount of the assessments.

On May 27, 1993, the Board held a hearing on the administrative appeals. At the hearing, representatives of the District of Columbia Tax Assessor's Office requested dismissal of the appeals on the ground that the petitions were incomplete. Counsel for the Auger interests, acknowledged that he had mistakenly filed an incomplete set of documents with the Board for the 1994 fiscal year due to an oversight on his part. Because the filings were incomplete, the Board orally dismissed the petitions at the hearing, citing 9 DCMR §§ 2009.4,

Petitions for seven separate properties in which Auger has a significant financial interest were consolidated on appeal: Ulysses G. Auger for himself, as general partner of Auger & Auger Associates L.P., and as general partner of Lefta Associates, L.H. Auger, Barcelo Hotels USA, Inc., Cataloubee, Inc., and T&L Hospitality.

2009.5, and 2009.6 (1987). The Board memorialized the dismissals in written orders on the same date.

Auger timely paid all of the real property taxes assessed upon the properties in question for the 1994 fiscal year. Thereafter, on September 30, 1994, Auger filed petitions in the Superior Court appealing the Board's decision and the assessments that were imposed. The District of Columbia moved to dismiss all of the petitions on jurisdictional grounds, alleging that Auger had failed to exhaust his administrative remedies. The trial court agreed and dismissed the appeal for lack of subject matter jurisdiction. Auger filed timely notices of appeal to this court.

II.

"On appeal, we apply in tax assessment cases the same standard of review applicable to civil cases generally: 'The trial court's factual findings are binding upon this court unless they are clearly erroneous; if the findings are acceptable, we will not disturb the court's judgment unless it is plainly wrong or without evidence to support it." *Square 345 Assoc. Ltd. Partnership v. District of Columbia*, 721 A.2d 963, 965 (D.C. 1998) (citations omitted). We review the trial court's conclusions of law *de novo. Frederick v. United States*, 741 A.2d 427, 437 (D.C. 1999).

Auger argues that the Board's actions, in dismissing his petitions, were clearly erroneous and inconsistent with its own regulations because the Board (1) refused to accept the omitted documentation on the date of the hearing and (2) failed to identify "a prescribed time period" in which the omitted information could be filed to complete his petitions pursuant to 9 DCMR § 2009.9 (1987). Auger further contends that the Board's dismissal of the petitions for incomplete documentation was a final decision on the merits of the case, and that he was not required to request a rehearing under the Board's regulations. Thus, judicial review by the Superior Court was appropriate. Finally, Auger argues that even if a rehearing request was required, the Board waived any rehearing requirement by sending Auger notice that its decision was final and that he had the right to appeal from this adverse decision of the Board to the Superior Court. Therefore, Auger argues that he exhausted his administrative remedies and that the Superior Court erred in dismissing his appeal for lack of subject matter jurisdiction.

The District of Columbia disagrees and responds that the petitions submitted to the Board by Auger were admittedly incomplete and not in compliance with Board regulations. Therefore, the District argues that because Auger failed to request that he be allowed to provide the Board with the necessary documents to complete his petitions, he had not perfected an appeal to the Board, and the Board's dismissal of his petitions was justified.

Further, the District submits that such a dismissal was administrative rather than a final adjudication on the merits, and therefore, the Superior Court lacked subject matter jurisdiction to hear the case. Finally, the District argues that Auger, in addition to failing to request an opportunity to submit the necessary documentation to complete his petitions, also failed to request a rehearing by the Board pursuant to 9 DCMR §§ 2020.2 and 2020.3 (1987), after the petitions were dismissed, thus failing to exhaust his administrative remedies prior to filing suit in the Superior Court.

Despite the parties' focus on the issue of jurisdiction based on a question of whether Auger had exhausted his administrative remedies, we believe the central question before the court in this case is whether the Board had the authority under 9 DCMR § 2009.9 of its regulations to dismiss Auger's petitions in the first instance, merely because they were incomplete, without prescribing a time period or otherwise allowing Auger the opportunity to supplement his petitions.² Specifically, 9 DCMR § 2009.9 provides that:

The Board may, in its discretion, dismiss any petition which it deems incomplete or which has otherwise failed to comply with the rules; Provided, that the Board shall notify the petitioner(s) in what respect the petition is incomplete and shall allow the petitioner(s) to submit the necessary information within a

We will not consider the argument raised by the District that a motion for rehearing was required for exhaustion of Auger's administrative remedies. The dismissal in this case was administrative in nature, and, despite the trial court's reliance on *W.M.R. Watch Case Corp. v. F.T.C.*, 120 U.S. App. D.C. 20, 22, 343 F.2d 302, 304 (1965), we do not necessarily perceive anything mandatory about seeking a rehearing under the Board's regulations.

prescribed time period.

It is undisputed that the Board failed to prescribe a time period within which Auger could submit the necessary information to cure his admittedly incomplete filing. However, the District argues that because Auger was represented by experienced counsel who is presumed to be familiar with the Board's regulations, counsel's failure to request leave to supplement his filing excuses the Board from its obligation to be in strict compliance with its own regulations. The District argues that this is especially true where as here the petitioner has the burden of establishing that his administrative remedies have been exhausted before filing suit in Superior Court.

However, despite the District's argument, we have consistently held that "[a]n agency is bound to follow its own regulations." *Abdullah v. Roach*, 668 A.2d 801, 806-07 (D.C. 1995) (citations omitted); *see also Abia-Okon v. District of Columbia Contract Appeals Bd.*, 647 A.2d 79, 83-4 (D.C. 1994) (holding that the Board's dismissal of petitioner's claim violated the Board's rules that notice and opportunity for hearing must precede dismissal); *Smith v. District of Columbia Rental Accommodations Comm'n*, 411 A.2d 612, 614 (D.C. 1980) (holding generally that an agency cannot fail to abide by its own regulations). This court has also articulated that "[a]n administrative agency's power to impose sanctions extends only to those parties before the agency who have been afforded the required procedural guarantees with respect to the agency's proceedings." *Abia-Okon*, 647 A.2d at 84 (citations omitted). In this

case, because the District of Columbia concedes that the Board did not comply with its regulations when it failed to set a specific time for submission of the missing documents, and because the regulations do not allow the Board to dismiss a petition until the petitioner is given an opportunity to cure any deficiencies in the original filing, we find the District's argument that the burden rests on petitioner to be unavailing.

The plain language of 9 DCMR § 2009.9 states that the Board may dismiss any petition in its discretion that is incomplete or does not conform with any of the rules. However, the regulation also provides that such a dismissal will occur, "provided that" the Board inform the petitioner how the petition is incomplete and "allow the petitioner to submit the information within a prescribed time period." 9 DCMR § 2009.9 Thus, the clause "provided that" qualifies and ultimately restricts the circumstances under which the Board may dismiss a petition. We are informed that the phrase "provided that" "ordinarily . . . signifies or expresses a condition . . . limitation or qualification, or a restraint, modification . . . to something which precedes." BLACK'S LAW DICTIONARY 1224 (6th ed. 1990). The language "provided that" in 9 DCMR 2009.9 clearly indicates that the Board's discretionary dismissal power only arises after, and is conditioned on the fact that, a petitioner has been first allowed to submit any missing documents within a time period prescribed by the Board, and has failed to do so. The plain language of the regulation specifies that the Board's ability to dismiss an incomplete petition is restrained and limited by the occurrence of the two subsequent conditions in the regulations. Thus, under its regulations, the Board is not authorized to dismiss a petition merely because it is determined to be incomplete. Instead, the Board must inform the petitioner that the petition is incomplete, state the reasons why the petition is unacceptable, and provide a time frame within which the petitioner may supplement the petition in order to bring it into compliance with the Board's rules. It is only after the petitioner has failed to provide the information in the time frame set by the Board that the Board is then authorized to dismiss the petition.

This interpretation of the plain language of the 1987 version of 9 DCMR § 2009.9 is strengthened by a reading of the 1986 version, which, although semantically different, is substantively the same. In fact, in its brief, the District of Columbia initially relied on the 1986 version of 9 DCMR § 2009.9. It provides that:

If the petition is incomplete, the Board shall notify the petitioner in what respect(s) it is incomplete. *The Board may dismiss the petition if the petitioner fails to submit the necessary information within the time set by the Board in its notice*, or to satisfactorily explain why the information cannot be submitted. [emphasis added.]

9 DCMR § 2009.9 (emphasis added). Therefore, even prior to the 1987 version of the regulations, the Board was empowered to dismiss the petition only after the petitioner failed to submit the necessary information within the time frame set by the Board. The only difference between the 1986 version of 9 DCMR § 2009.9 and the 1987 version appears to be elimination of the language allowing for a satisfactory explanation as to why the information

could not be submitted. Thus, both the 1986 version and the 1987 version mandate that the Board dismiss appeal petitions only after prescribing a time frame within which a petitioner may act to cure any deficiencies.

This interpretation of 9 DCMR § 2009.9 is further bolstered by the fact that the Board's regulations do not provide a mechanism for the reinstatement of a petition that has been dismissed because it was incomplete. Absent a process for reinstatement of a dismissed petition in the regulations, the District's contention that the Board may dismiss an incomplete petition, because any defects can be cured ex post facto, is neither persuasive nor consistent with its own regulations.

In this case, the Board informed Auger that his applications were incomplete at the hearing and dismissed the cases outright before Auger was given the opportunity to cure. Auger did not request the opportunity to supplement his petitions, and although the aggrieved party generally has the burden to exhaust his administrative remedies, *see Malcolm Price, Inc.* v. District Unemployment Compensation Bd., 350 A.2d 730, 733-34 (D.C. 1976), here the Board was not authorized under its regulations to dismiss the incomplete petitions prior to the petitioner's failure to supplement the filing within a time period delineated by the Board to cure the defective petitions.

Thus, because the Board did not have the authority to dismiss the petitions for incompleteness before prescribing a time period for Auger to supplement his filings, the

Board violated its own regulations and Auger was not "afforded the required procedural guarantees with respect to the agency's proceedings" that we have insisted upon before sanctions are imposed. *See Abia-Okon*, 647 A.2d at 84 (citations omitted). In light of the Board's actions, we remand this case to the trial court with directions to vacate its order and remand the matter to the Board with instructions to provide Auger with a date by which any supplemental filings must be made in order to perfect his appeals.

So ordered.