CaseFile Xpress

User Manual Washington, D.C. Superior Court

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CaseFileXpress (CFX) makes it easy to eFile and eServe court documents no matter where you are and no matter what time it is. The process is simple and we guide you through every step of the way!

Please review the District of Columbia Superior Court's Administrative Order for further information about eFiling rules and requirements at www.dccourts.gov/efiling or, from the CaseFileXpress eFiling page at www.casefilexpress.com — click on "Jurisdictions" tab and select "Washington" from the drop down list to access information about eFiling with the District of Columbia Superior Court (Court).

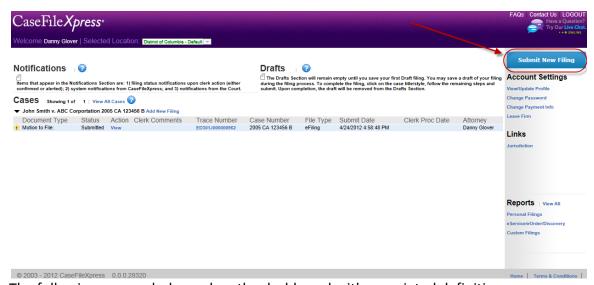
Submit a Filing

Screen: "Submit New Filing"

3 easy steps to submit an eFiling (required fields are identified with an orange asterisk).

Step 1: Enter Filing Information

 After login, the first screen presented is your Dashboard. To submit a filing, click on the blue box entitled **Submit New Filing** in the upper right-hand corner of the screen.



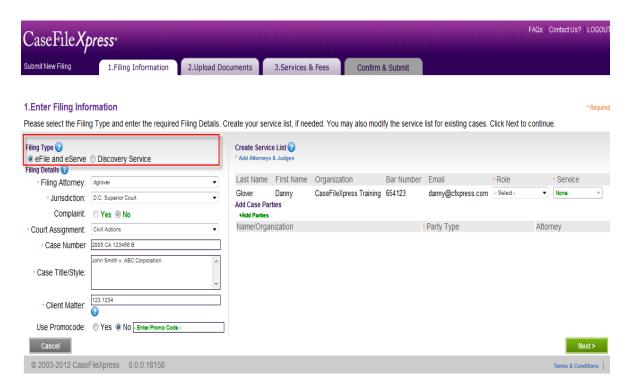
The following are symbols used on the dashboard with associated definitions:

- Yellow Exclamation Mark -Filing was submitted to the court and is awaiting review by the Court Clerk
- Green Check Mark Filing was accepted by the Court Clerk.
- Red Exclamation Mark Filing was rejected by the Court Clerk; you must correct and resubmit your filing

2) Next, choose the *Filing Type*.

*Note: If you choose *File and eServe*, your filing will be submitted to the court clerk and eService will be sent to the Judge and counsel, as well as pro se litigants identified on the service list. The service list is created by our users and is not retrieved from the court's case management system.

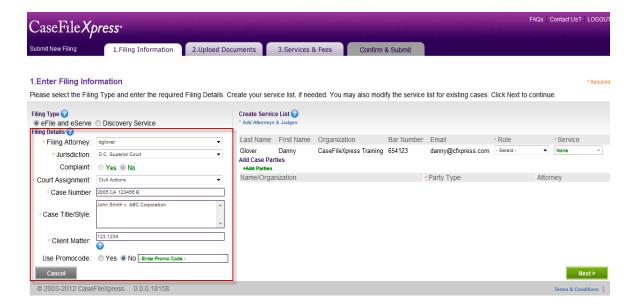
*Note: If you choose *Discovery Service*, eService of your discovery documents will be sent to all counsel and pro se litigants *only*. Your filing will <u>not</u> be submitted to the court.



3) Enter the Filing Details.

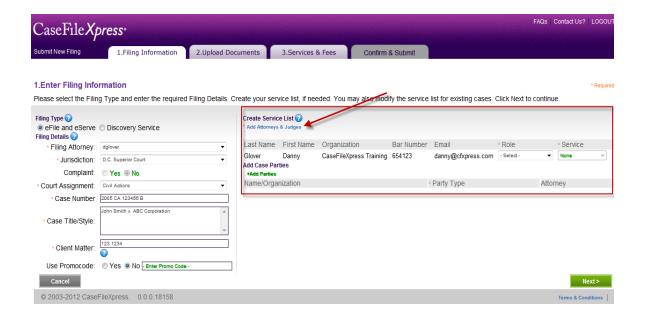
- a. Click the drop down list to select the User ID for the *Filing Attorney*.
 - *Note: Delegates (legal staff) may file on behalf of an attorney and often are designated to file for more than one attorney. If you are a delegate filing for an attorney, please be sure to choose the *correct* filing attorney's User ID.
 - *Note: If you do not see your attorney in the drop down list, then you must be added as a delegate for the attorney. Please contact your firm administrator or CFX Customer Support for assistance.
- b. Click the drop down list for *Jurisdiction* and choose "D.C. Superior Court." *Note: At this time, only existing cases can be filed electronically in the D.C. courts. Complaints, affidavits of service, sealed documents, and writs must be filed on paper with the court clerk.
- c. Click the drop down list to choose **Court Assignment**.
- d. Enter case number in the field *Case Number*.

- * Note: All case numbers must be entered in accordance with the Court's case number format, for example 2011 CA 000123 B You may look up your case number on the court's docket at https://www.dccourts.gov/cco. Be sure to enter the case number in its correct format or your filing may be automatically rejected.
- e. Enter the case title in the field *Case Title / Style*.
 - *Example: "John Smith vs. Exxon Corp.". The full caption is not required.
- f. Type in the firm's internal client matter number in the field *Client Matter Number*.
 - *Note: Client matter numbers are typically used by our firms for internal billing purposes and can be any combination of numbers or letters. If you do not use a client matter number, then you can enter "N/A", a "1" or a client name.
- g. If you have a **Promotional Code**, click yes and enter it. Otherwise, click no. If you are filing on behalf of a court-approved In Forma Pauperis (IFP) party, please contact CFX Customer Support and request the IFP promotion code to waive court fees.

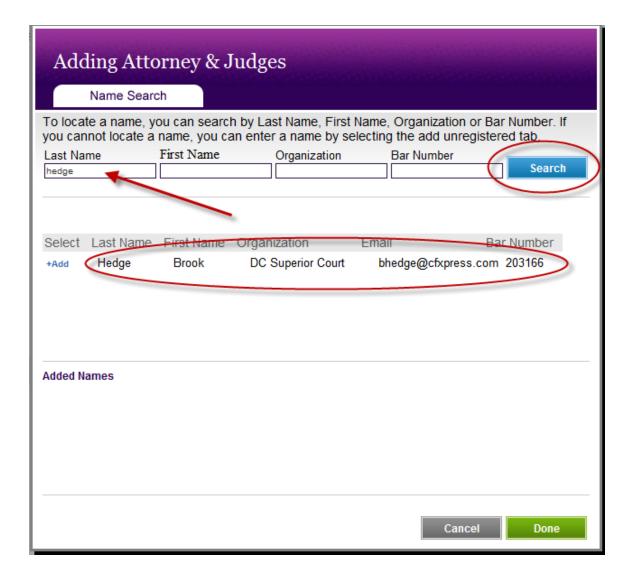


4) Create the Service List

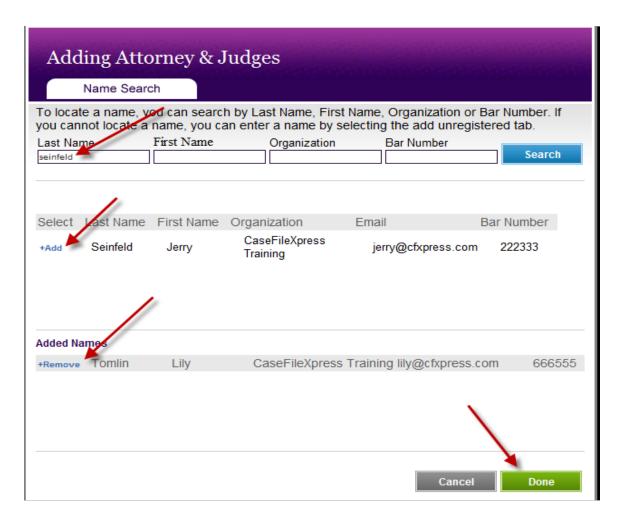
To add the Judge and attorneys to the case, click on the link Add Attorneys & Judge.



- b. You may search for the Judge by entering their last name or first name. For a list of all DC Judges, you may also enter "DC Judge" in the organization field and then click search.
 - * Note: You must add the Judge to the case or you will not be able to proceed to the next step. You can find the Judge for your case on the court's docket at http://www.dccourts.gov/cco.
 - * **Note:** The name of the Judge must be the exact spelling that they used when registering including hyphen or no results will be returned.
- c. Once you have located the correct Judge, click **+Add** next to the name of the Judge.



- d. Add attorneys to the service list by using the search criteria. You may enter a first name, last name or bar number and click **Search**. Adding too many search fields may yield no results. In this situation, enter one search field and try again.
- e. Add each attorney to the service list by clicking +Add next to their name.
- f. Each name you add will appear under the heading **Added Names**. You may remove an attorney or Judge by clicking **+Remove**.
- g. Once you have located and added all Judges and attorneys, click **Done.**

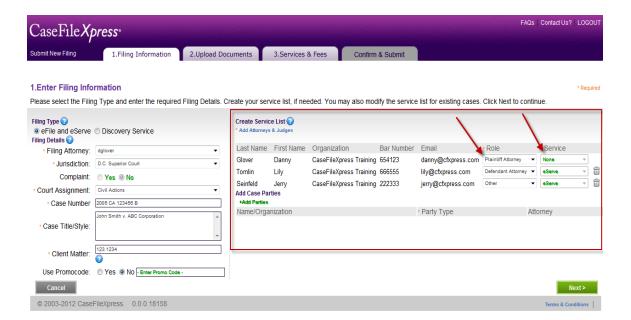


h. Once the service list is complete, choose the *Role* for each attorney or Judge using the drop down list provided.

*Note: You may remove an attorney by clicking the trash can icon next to their name. However, it's best to click "None" in the service option if you do not want to serve the attorney on the list unless, you are certain the attorney is no longer on the case.

*Note: Judges will receive electronic copies of all documents filed with the court. A Judge must be added to the service list before you may proceed to the next step.

*Note: The service method for the filing attorney of record will read as "None" next to their name. The filing attorney of record is not served but, will receive the file-stamped copy of the lead document filed.

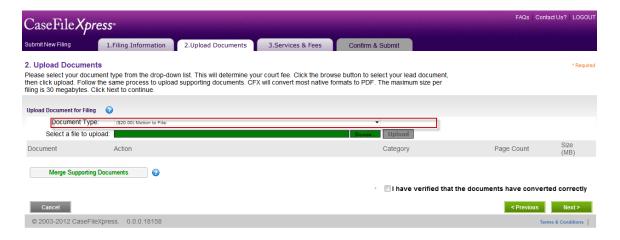


- i. Party information is turned off at this time. This will become available when eFiling of complaints is accepted.
- j. Click Next.

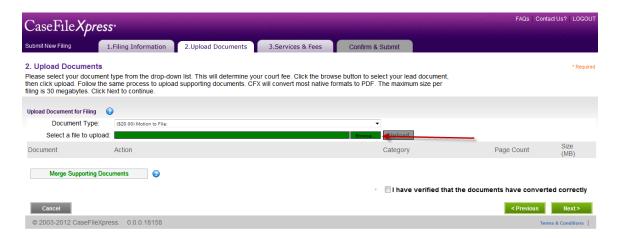
Step 2: Upload Documents

 Click on the drop down list for **Document Type** and select the type of document you are filing.

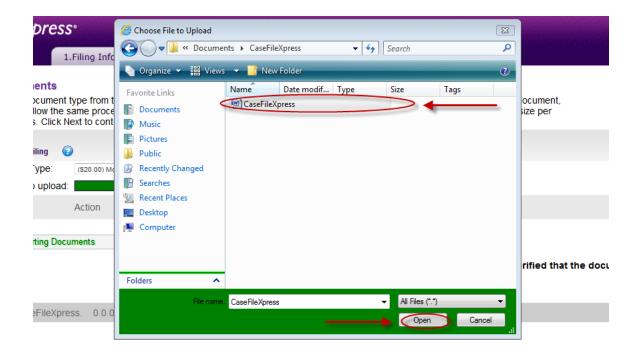
*Note: Your selection determines the court filing fee. This list is not provided by CFX; it is created by the DC Superior Court Clerk's office. If you select the incorrect document type and the actual court fee is higher or lower, the clerk will reject the filing with the reason code, Incorrect Code Used / Use Correct Cost Code. You must resubmit your filing with the correct document type. A rejected filing will not be docketed.



2) To attach your documents click the **Browse** button next to the field **Select a File to Upload.**



- a. Navigate through network/folders/desktop/peripheral devices, etc. on your computer to locate your documents.
- b. Highlight the document you want to attach and click **Open**.



c. Click *Upload*.

*Note: Documents and exhibits uploaded are automatically converted to .PDF format by the CFX application before submission to the Court.

*Note: The CFX application does not allow browsing documents stored in a document management system (DMS) such as Imanage, Hummingbird or DocsOpen. In order upload a document stored in a DMS, you must move the document from your DMS to your desktop or a folder on your computer or network.

*Note: Scanning documents at a high resolution creates larger files. Larger documents will take longer to upload. Most new scanners have a default resolution setting of 800 dots per inch (DPI). If a large supporting document or exhibit document must be scanned, we recommend setting your scanner setting to a lower resolution, such as 200 DPI.

*Note: The total filing size allowed per filing is 30MB. The total filing size is calculated and displayed on the screen each time a document is uploaded or removed. To file documents that are larger than 30MB, this will require multiple filings. Please see the FAQs on our website or contact customer support at 877-433-4533 for more information.

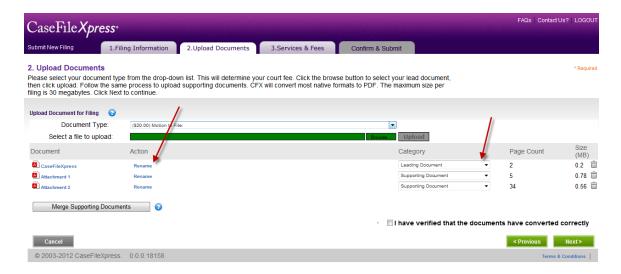
*Note: Valid document types are:

- Microsoft Word and WordPerfect documents
- text files
- images
- spreadsheets
- .TIF, .JPEG, BMP
- Adobe .PDF files

The lead document is the only document returned with a file stamped watermark. Only the first page will be stamped with the time and date of submission.

*Note: If your lead document is greater than 25 pages, the court requires that you upload any remaining supporting documents, attachments, exhibits, proposed order, etc. under "Attachment File Name"

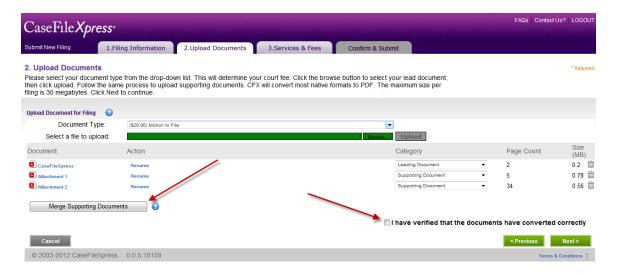
- d. To upload one or more documents, follow the same process as above to browse and select documents.
- e. Once all documents are uploaded, you can designate which document is to be the lead document and which are attachments by using the drop down lists under Category. You can also rename the documents at this time by clicking **Rename**.



- f. To delete uploaded documents, click on the trash can icon.
- g. To merge two or more supporting documents, click **Merge Supporting documents**.

*Note: Supporting documents will be merged to form a single PDF document in the order they were uploaded and with an automatic page break between each document.

- h. To review your document(s), click on the .PDF file name.
 - *Note: Adobe Acrobat Reader must be installed on your PC to open the document. Older versions of Acrobat Reader can be an issue when viewing your PDF documents. If you have difficulty opening the document to review, you can save it to your computer and review it.
- i. After reviewing the document, close the Adobe window and check the box, *I* have verified that the documents have been converted correctly.



j. Click Next.

Step 3: Services & Fees

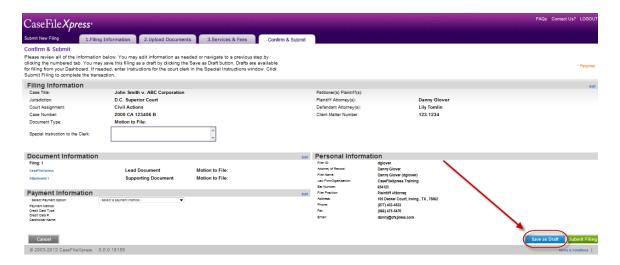
- 1) There are no other services available at this time for D.C. Superior Court filers.
- 2) A detailed list of the fees associated with your filing is listed under the section *Filing Fees*. Verify all fees are correct.



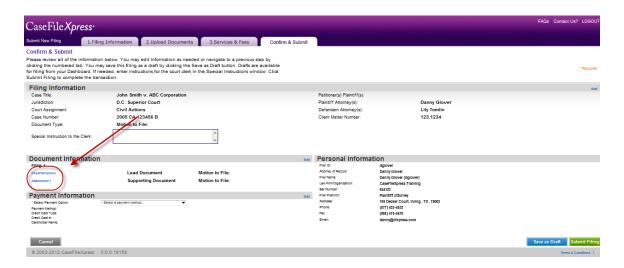
3) Click Confirm.

Confirm & Submit

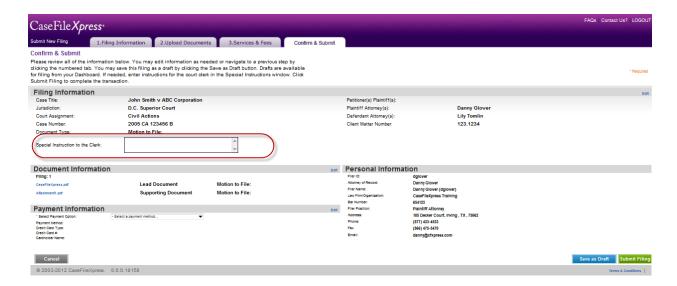
1) If you would like to submit your filing at a later time, click **Save as Draft**. Your filing will be saved and can be retrieved from the Drafts section of your dashboard when ready to complete and/or submit your filing.



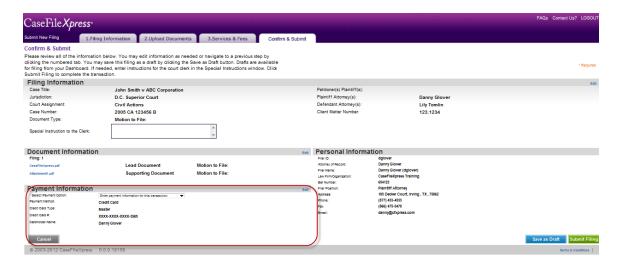
- 2) To proceed with your filing, review and verify all the filing information.
- 3) You can open and verify your attached documents to be filed by clicking on the file name.



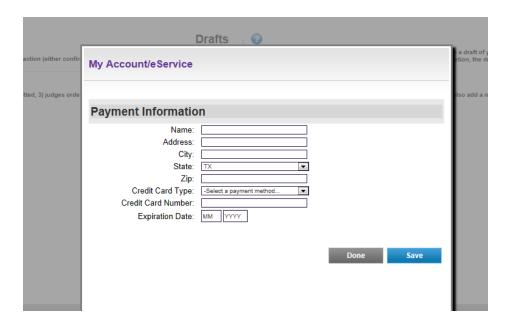
4) Enter any Special Instructions for the Clerk in the provided field.



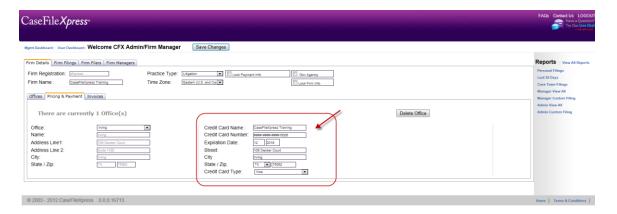
5) Under **Payment Information**, select one option, either to **Use the stored credit card information for this account** or **Specify payment information for this transaction**.



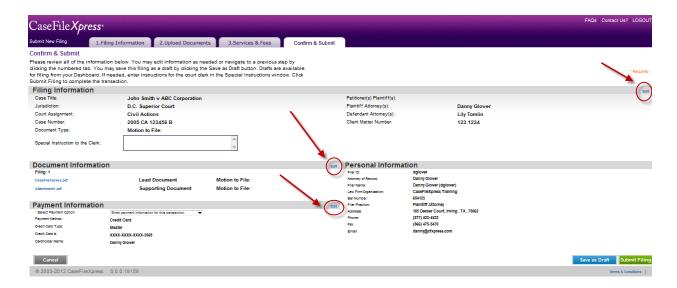
* Note: Individual filers may store payment information from their dashboard.



Note: Firm managers may store firm payment information for each office by using the CFX management system.

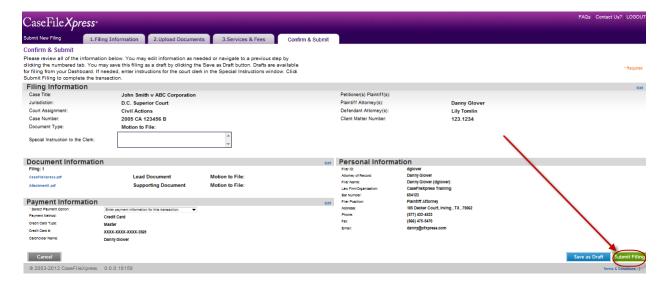


- 6) If you need to make any changes to any section of the filing information or, changes to uploaded documents, use the *Edit* button provided in the header of each section. You will be directed back to that section and can make any necessary changes.
 - *Note: Do not use your browser's Back button. To cancel the filing, click Cancel.



7) To submit this filing, click **Submit Filing**.

*Note: By clicking on *Submit Filing*, your filing will be submitted to the DC Superior Court Clerk's office. We cannot cancel, retrieve, or make any changes to the filing after it has been submitted. You may contact the clerk's office to reject a filing if you detect an error after submission. Payment is not processed until the clerk accepts the filing. Payment will not be processed if the clerk rejects the filing.



- 8) Print out the confirmation page for your records or, print screen to maintain an electronic copy.
- 9) In addition, you will receive an Acknowledgement email notification upon submission. You may review the details of your filing submission and monitor the status of clerk processing from your Dashboard screen.